

Preamble

The purpose of the trampoline park rules and regulations is to ensure the whole area is safe, orderly and clean. These rules and regulations and all other rules and regulations are binding for the visitor. Legal regulations apply for inclusion in the contract concluded at the point of sale.

General safety regulations

It is in the visitor's own interest to always follow instructions given by Park Sënnesräich staff.

All visitors are required to behave properly and appropriately. They must refrain from causing any public disturbances, from deliberate destruction or soiling, improper conduct, hassling other visitors or damaging park premises, being verbally or physically violent, being insulting or verbally abusive, violating park rules and regulations, etc.

Any offences entitle Park Sënnesräich to take suitable action, such as issuing warnings, removing them from the park, filing a report, or similar action.

Park Sënnesräich also reserves the right to remove visitors from the park without compensating them if their behaviour is likely to affect or disrupt others.

It is not permitted for visitors to bring glass bottles and containers, porcelain, jars and other fragile items to the trampoline park.

Bulky and oversized items such as strollers are not allowed on the trampolines. In exceptional cases, these items can be stored on reception on agreement. Storage is free, but is at the risk of the visitor. Liability is explicitly excluded for Park Sënnesräich in the event of loss or damage. The visitor agrees to this when handing over their luggage.

Smoking near the trampolines is not permitted.

Visitors are not permitted to consume food brought with them in the trampoline park for hygiene reasons. Drinks that are in robust containers can be used off the trampolines (≠ on the trampolines).

Visitors are not permitted to climb barriers and fences. They are also not permitted to go under the trampolines.

Admission autorisation, lanyards and lockers

Park Sënnesräich strongly recommends purchasing admission tickets in advance at the [online ticket shop](#). Only in case of available space, admission tickets can be bought on-site at the admission check.

The trampoline park may only be accessed through the designated entrance with a valid admission ticket.

Each visitor acknowledges the trampoline park rules and regulations when entering the trampolines, when buying a ticket or when accepting a lanyard.

Each visitor will receive a lanyard in exchange for a valid admission ticket. This band is used as authorisation for entry and exit.

Each visitor (including small children) is obliged to provide a valid official document that proves the visitors's age for the correct classification into a tariff group (child, adult, etc.). This must be shown at the request of Park Sënnesräich staff. If evidence is not provided, members of the staff are entitled to apply the higher tariff if in doubt.

The lanyard must be worn at all times during the visit and must be shown on request.

Authorisation to enter and stay on trampoline park premises applies to the general opening hours.

If Park Sënnesräich needs to close the trampoline park early for technical, organisational or business reasons, there is no right to a full or partial refund of the admission fee.

In the event of thunderstorms, rainfall or special weather conditions, Park Sënnesräich closes temporarily or completely the trampoline park to protect visitors. There is no claim to a full or partial refund of the admission price paid.

The visitor is responsible for his or her valuables. The handing over of valuables does not establish any duties for Park Sënnesräich with respect to the items brought. In particular, it does not establish any safekeeping duty. Items still there after the park closes will be treated as lost property. These can be collected during the opening hours of Park Sënnesräich once arrangements have been made to do so.

Admission authorisation expires when visitors leave the trampolines. If, in exceptional cases, visitors need to leave the trampolines briefly, they are advised to contact one of the members of Park Sënnesräich staff before leaving. Only if they have given explicit permission visitors have the option of re-entering the trampolines after an agreed period of time in exceptional cases. If they leave without reporting this and without obtaining permission from staff, or if they return after the agreed re-entry time, they will be unable to gain re-entry.

Using the trampoline park

The trampolines are available to visitors within the scope of the respective rules of use and intended purpose. There may be waiting times for trampolines.

Safety equipment must be used and safety regulations complied with.

The use of the trampolines is at the visitors' own risk.

The use of the trampolines requires visitors to be in good physical shape. Visitors are obliged to check their own state of health before use, to obtain information about risks and to read and observe the rules of use and access as well as the safety regulations and provisions.

Park Sënnesräch is entitled to prevent certain people from using the trampolines for safety reasons, e.g. due to their size, build, physical or mental disabilities, permanent or temporary impediments, **pregnancy**, etc. Exclusion for safety reasons is not discriminatory. It is purely to protect the visitors.

It is forbidden to access the trampolines with shoes.

Use is permitted if visitors are wearing suitable **sportswear** and **socks**.

Visitors are not permitted to wear jewellery such as rings, earrings, piercings, studs, etc. Other sharp objects are also not permitted for safety reasons.

Wearing glasses on the trampolines is at your own risk. Park Sënnesräch accepts no liability in the event of damage.

Wearing implants, pacemakers, medical pumps and similar items is permitted if visitors have consulted the treating physician and manufacturer in advance. However, Park Sënnesräch accepts no liability in the event of damage.

Visitors under the influence of alcohol or drugs will be barred from the trampolines park premises.

It is forbidden to chew chewing gums on the trampolines.

Visitors must refrain from jumping from one trampoline to another trampoline.

Visitors must refrain from doing a somersault.

Visitors are not allowed to take their own balloons into the trampoline park. Only balloons sold by Park Sënnesräch may be used on the trampolines.

In case of non-compliance or wilful disregard, individual persons may be excluded from using the trampolines. They do not have a claim to compensation in this case!

Responsibility

Adults and chaperones are advised that they must exercise their supervisory responsibilities with due care.

Children under 4 years and people with disabilities must be accompanied on the trampolines by adults or chaperones. Adults or chaperones have to participate actively (*jump*).

Children must be supervised by adults or chaperones at all times.

Visitors are also responsible for any damage caused by persons and/or children to be supervised even if the supervising person is not present on the premises on the day of the visit.

Liability

Visitors are liable for any damages resulting from the disregard of rules of use or through intentional damage.

Park Sënnesräch is not liable for visitor damages.

This does not apply to liability as a result of damages a visitor suffers as a result of an intentional or grossly negligent breach of duty by the operator.

The exclusion of liability also does not apply if there is mandatory liability under the Product Liability Act, in the case of fraudulently concealed defects, and in the event of the provision of a guarantee for the condition of an item.

Park Sënnesräch is not liable for items that are handed over to its staff members or otherwise stored or deposited on the premises of the park.

No liability is accepted for items (for example, mobile phones, jewellery, cameras, clothing, etc.), which sustain damage or are destroyed or lost during the use of the trampolines.

If visitors find any lost items, they must hand these over to the nearest member of staff or to the lost property office in the entrance area of Park Sënnesräch immediately. When doing so, we ask that they provide information about exactly where and when they found the item. Items found will be stored within the scope of legal retention periods.

Domiciliary right

Instructions given by Park Sënnesräch staff must always be followed. Park Sënnesräch is entitled to remove visitors who violate the rules and regulations at its own discretion and without compensation.